



## **MBI Drilling Products Limited Product Warranty**

The following is a guide to understanding and utilizing our Limited Product Warranty covering all Warranty matters for products produced by MBI. This Warranty will be governed by the specific laws of Quebec, Canada.

The warranty maturity will be for a time frame of 1 year from the date of purchase of by the end user of the exploration core drilling consumable products manufactured by MBI. Adjustments to the purchase value may take place, at the sole discretion of MBI.

### **Terms and Conditions:**

MBI's limited warranty will not be valid for activities outside of the control of MBI. Conditions such as product abuse, product used for other than its intended purpose, rust or corrosion due to neglect or improper storage, unauthorized modifications to components, normal wear characteristics, improper or lack of maintenance of specific or related parts either on or adjacent to mated or interactive components.

Component damage or failures that have been intermixed with products supplied by other than MBI will not be covered under this limited warranty, and as such, MBI reserves the right to recognise the specific claim as void, non-applicable and to MBI's discretion. Any appearances that improper lubricants, greases or in the cases of Drill Rod threads that a recommended thread joint compounds has not been used may also void specific claims within this limited warranty.

Except as provided for, under no circumstance will MBI be liable for any indirect, incidental, special, consequential, punitive or similar damages including, but not limited to, lost profits, loss of data or business interruption losses.



### **Claims Procedure:**

Warranty claims should be initialised upon receipt of the goods of the first knowledge or concern regarding a products performance or a perceived defect. This should be done in writing by either email or facsimile to the attention of your local MBI representative or appointed MBI distributor/agent. This step is very important to insure prompt and effective review of a claim. If more information is required it will be requested formally by an MBI representative. A detailed report will follow within 30-60 days unless otherwise stated by MBI.

Sample must be supplied to MBI, for an effective inspection process and disposition. All Testing and inspections criteria will be determined by MBI at its sole discretion.

Any products claimed under warranty must be returned to the MBI facility nearest you. Failure to do so will void any claim and it will be considered closed.

MBI reserves the right to modify, change, improve or enhance any of its products without prior notice. Material selections and product design are the sole property of MBI and are controlled and monitored at the discretion of MBI Drilling Products.